



# Empowering operations with Power Platform

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**Microsoft®**  
Most Valuable  
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# Context

Covid-19 has caused profound organizational impact and created great urgency within organizations to ensure business continuity, whilst not jeopardizing the safety of their employees. It has led to managing an immediate shift to widespread remote working.

At Innofactor we've created a series of webinars to give organizations quick insights on how to support effective and secure remote work through leveraging Microsoft enablers like Teams, **Power Platform** and Azure.





## Considerations addressed within enabling effective remote working

- How can we rapidly provide our organization with new tools that support efficient ways of working?
- How can we develop new business processes that adapts to new ways of collaborating and support the necessary decision making?
- How can we drive higher transparency to support self-organized operations?
- How can we provide our employees, customers and partners with intuitive self-service?



# Adapt. Now more than ever.

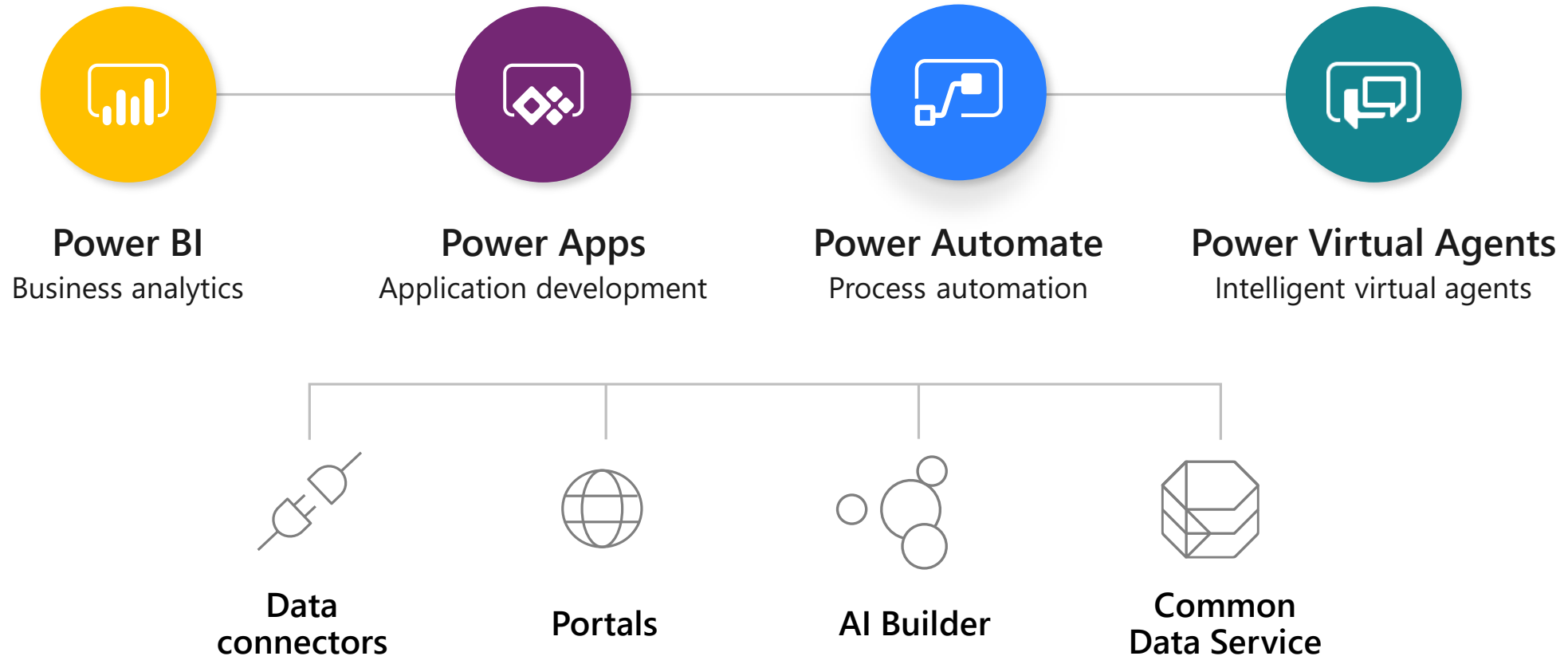
Work together to meet challenges effectively with Microsoft Power Platform—analyze data, build solutions, automate processes, and create virtual agents.

Analyze. Act. Automate.

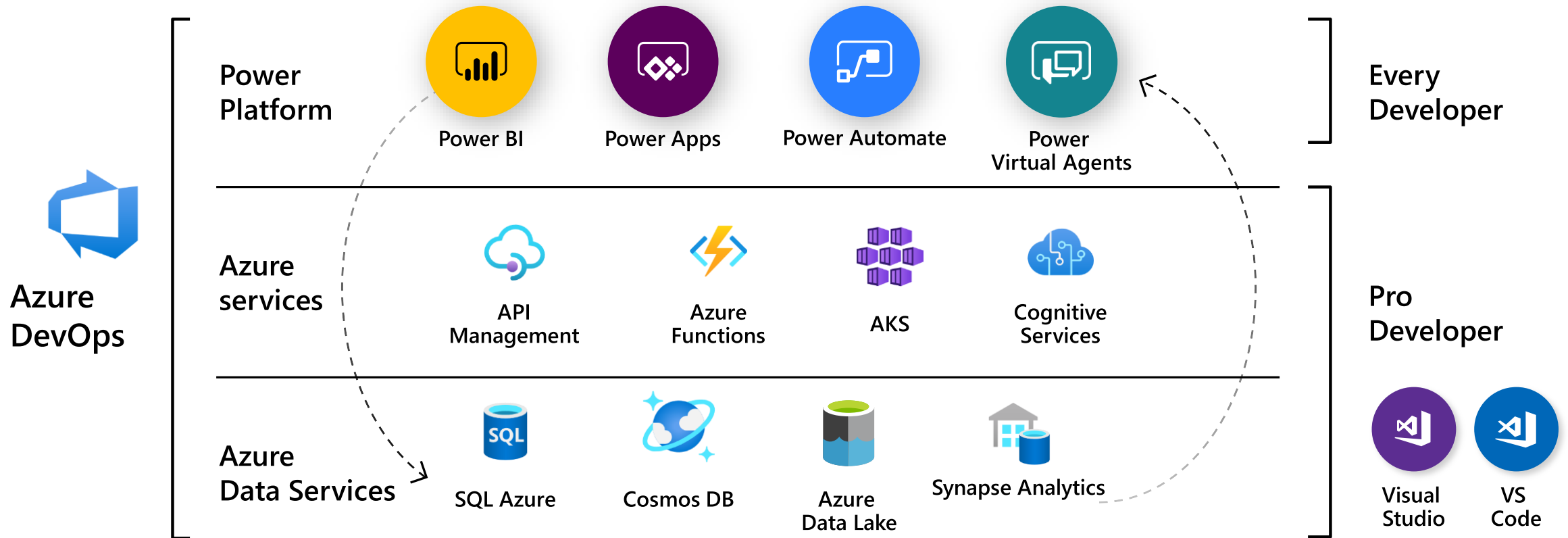


# Microsoft Power Platform

The low-code platform that spans Office 365, Azure, Dynamics 365, and standalone applications  
**Innovation anywhere. Unlocks value everywhere.**



# Azure + Power Platform = Build apps faster than ever before

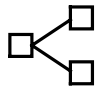


# Microsoft Power Apps:

## A low-code approach to building intelligent apps



Build standalone web and mobile apps or customize existing apps in Office 365 and Dynamics 365.



Connect to all your data with 275+ pre-built connectors and custom connectors.



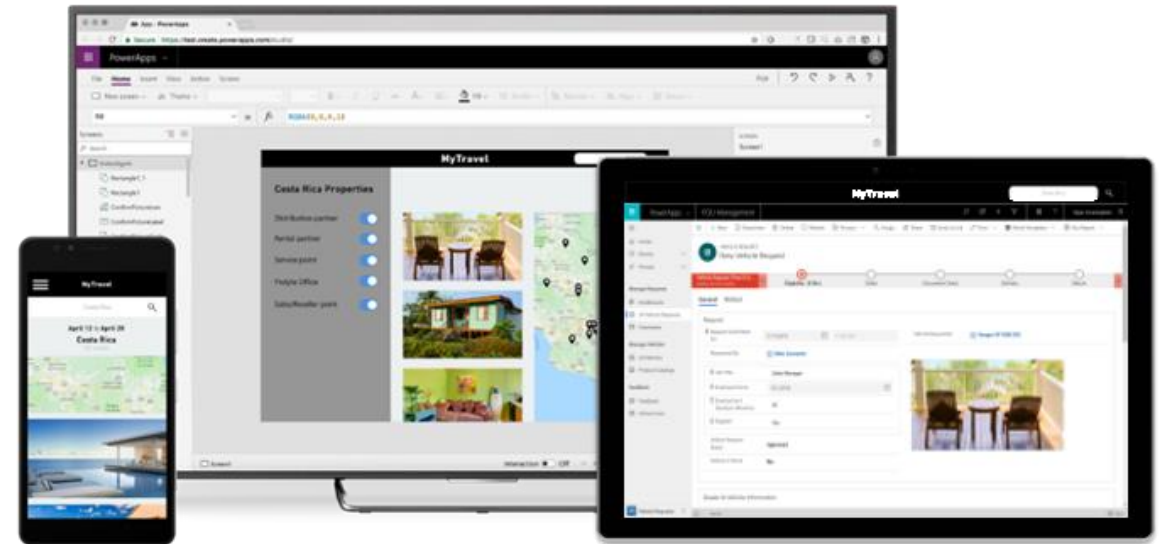
Add AI and intelligence with ease through built-in cognitive services.



Provide IT guardrails with enterprise-grade governance and security controls.



Pro developer extensibility enables a “no limits” platform that spans business users to professional developers.





# Microsoft Power Automate:

## A low-code approach to intelligent automation



Model business processes and automate workflows across your apps and services.



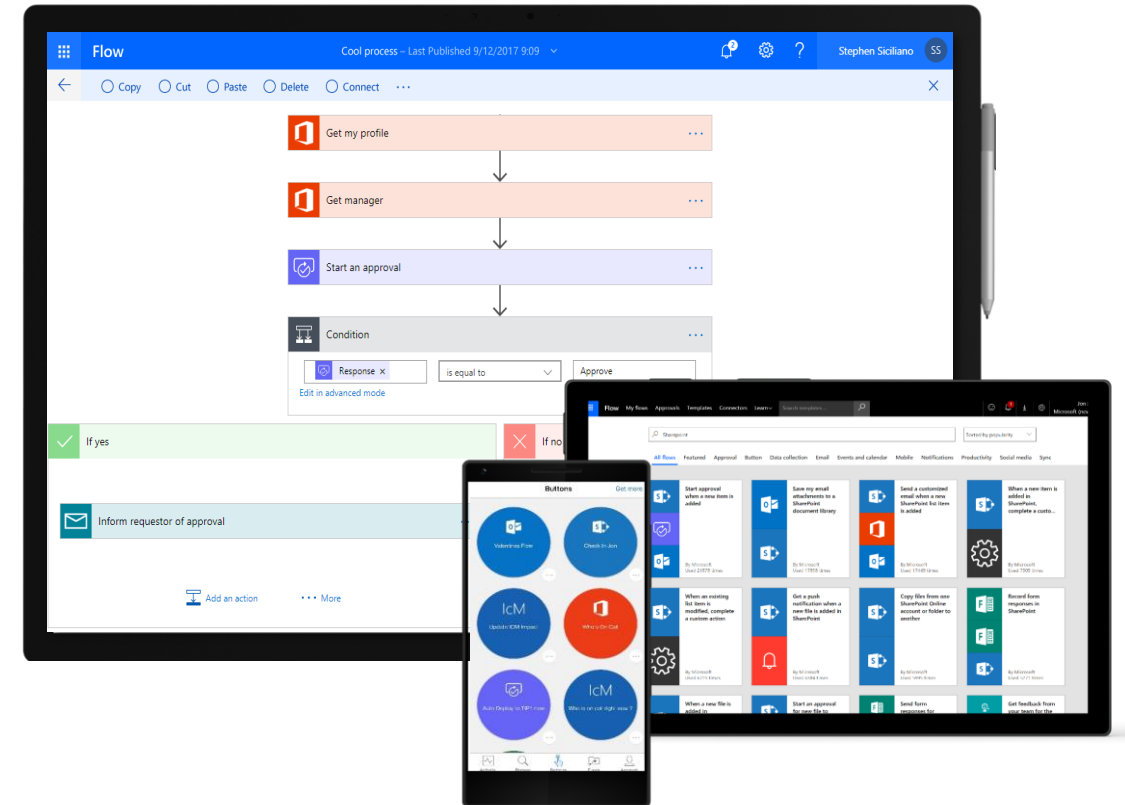
Connect to all your data with 275+ pre-built connectors and custom connectors.



Strong enterprise governance & security.



Pro-dev extensibility with Azure and custom logic.



# AI Builder: Intelligent apps and processes



Low code AI solutions for Power Platform leveraging the power of Microsoft AI



Bring your data from CDS, ADLSv2 or 230+ pre-built connectors and custom connectors



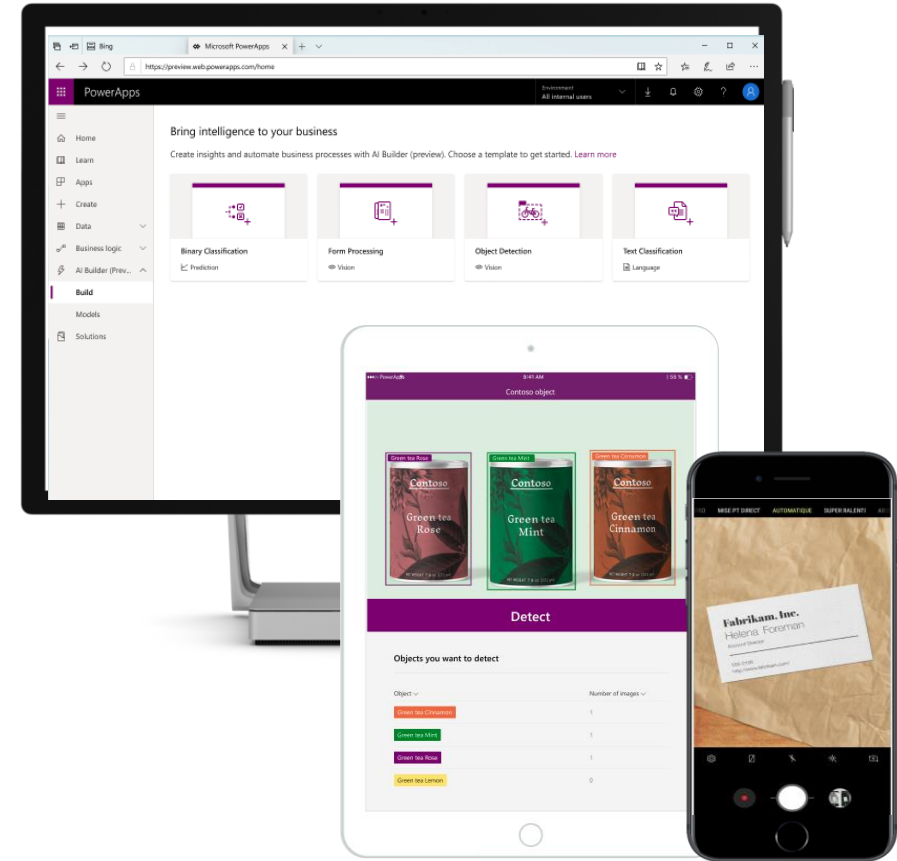
Customize Dynamics 365 AI offerings to specific schema and processes with AI Builder



Predictions available in Common Data Service for Power Platform and Dynamics



Pro-Dev extensibility and governance



# Microsoft Power Virtual Agents



**Engage with your customers and employees conversationally.** Resolve routine issues easily, freeing up staff to focus on complex matters.



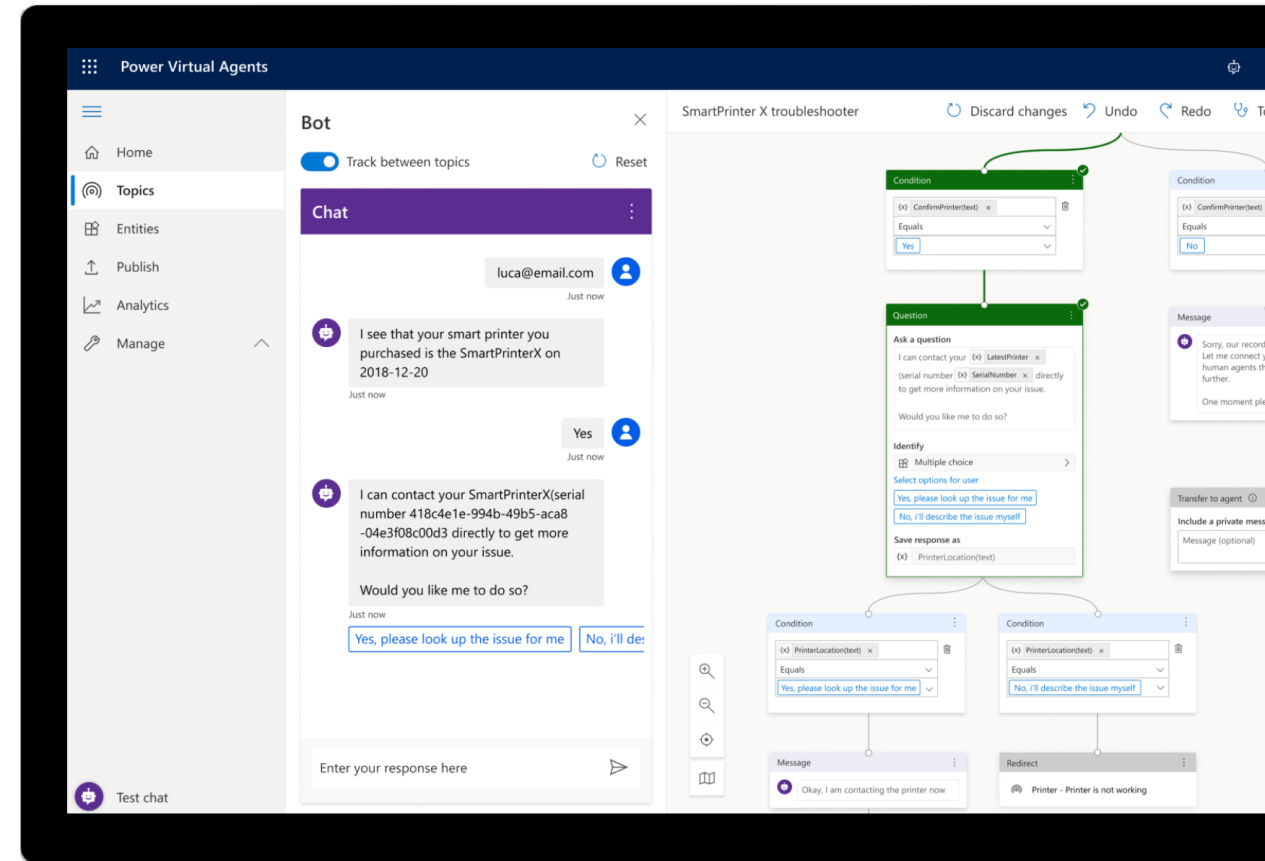
**Empower your subject matter experts.** Easily create powerful bots using a guided, no-code graphical interface and AI-driven suggestions.



**Less talk more action.** Leverage all the Power Platform connectors or call APIs and custom processes using Power Automate.



**Easily extend your bots.** Add even more complex capabilities using Microsoft Bot Framework.



# Low-code backend with the Common Data Service



Jumpstart apps using an extensible data model with business logic, security and integration built in.



Enable AI through built-in cognitive services powered by AI Builder and Azure.



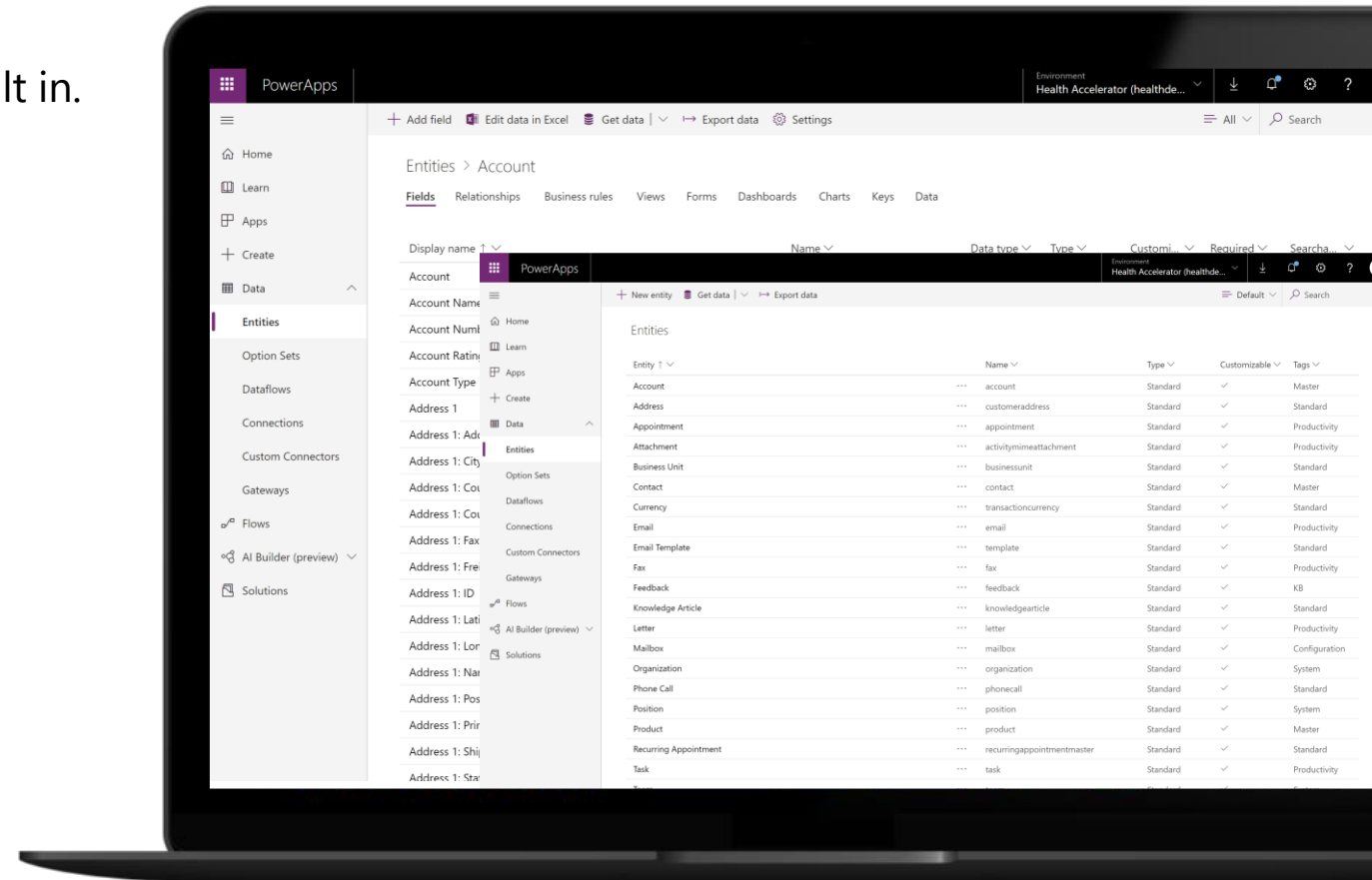
Extend data and processes to external and anonymous users with Power Apps portals.



Support all your data: relational data, file and blob storage, logs and search indexing.

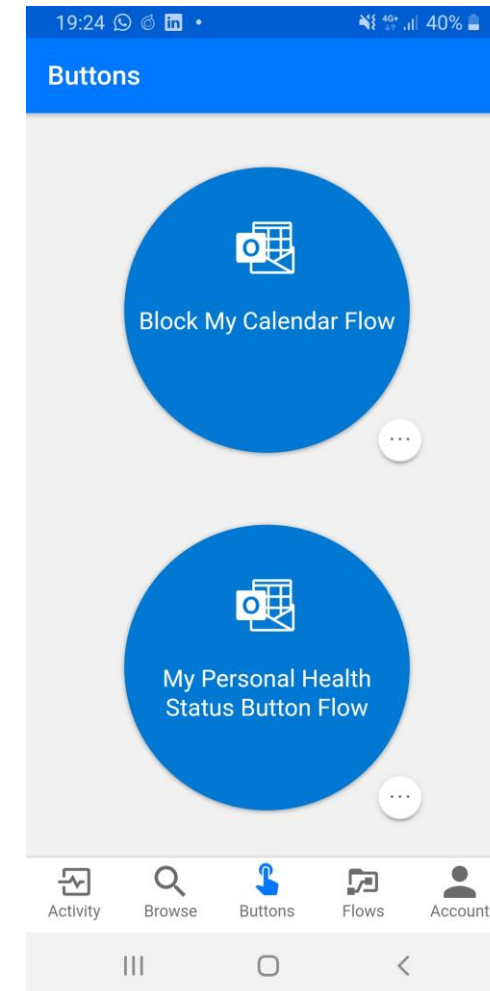
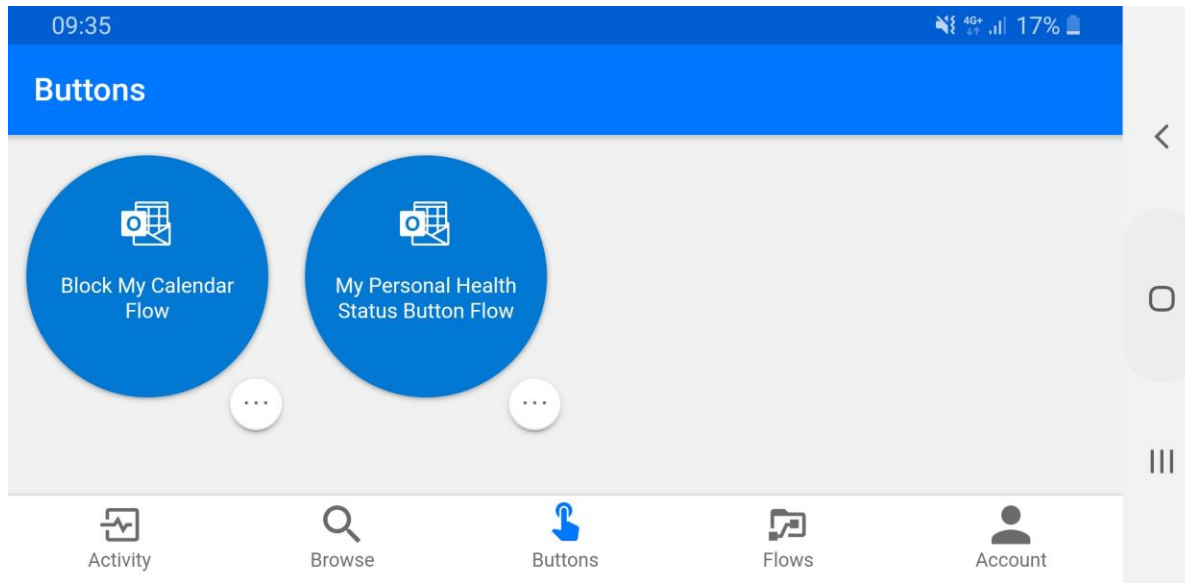


Effortless Dynamics 365, Office 365 and Azure integration as well as powerful integration capabilities.

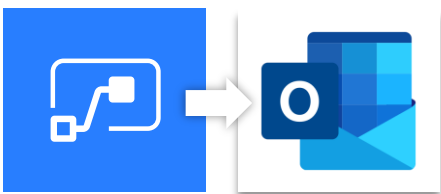


How can we rapidly provide our organization with new tools that support efficient ways of working?

## Demo 1 – Submit personal health status with Flow



### Recipe



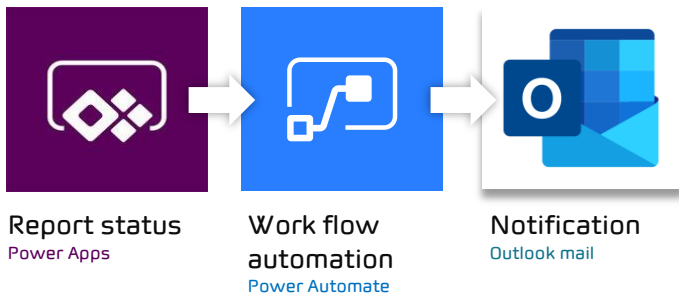
Manual run  
Power Automate



How can we rapidly provide our organization with new tools that support efficient ways of working?

## Demo 2 – Submit personal health status with Power Apps

### Recipe



Antti Pajunen are you infected with COVID-19 today?

YES

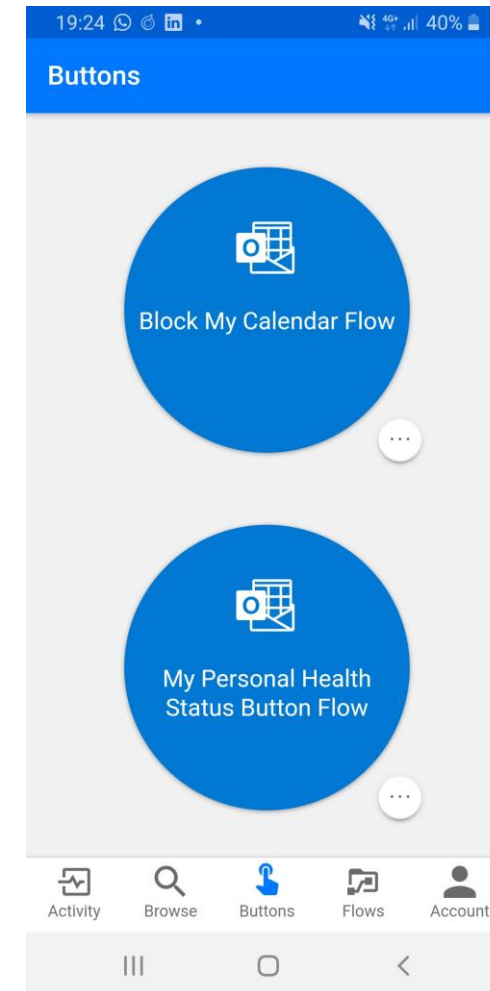
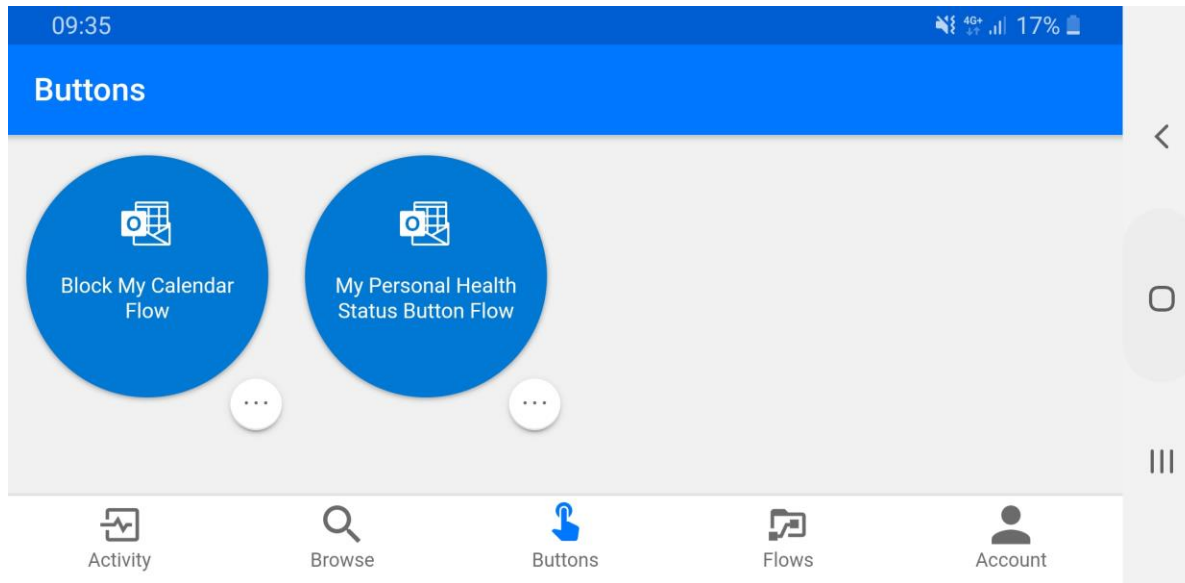
NO

Please send your health status by 10 AM every weekday.

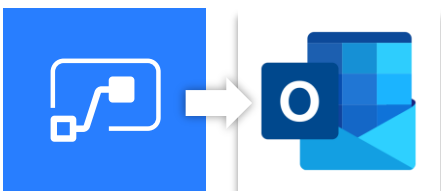


How can we rapidly provide our organization with new tools that support efficient ways of working?

## Demo 3 - Employee calendar blocker



### Recipe



Block time slot  
Power Automate

Block calendar  
Outlook calendar

How can we drive higher transparency to support self-organized operations?

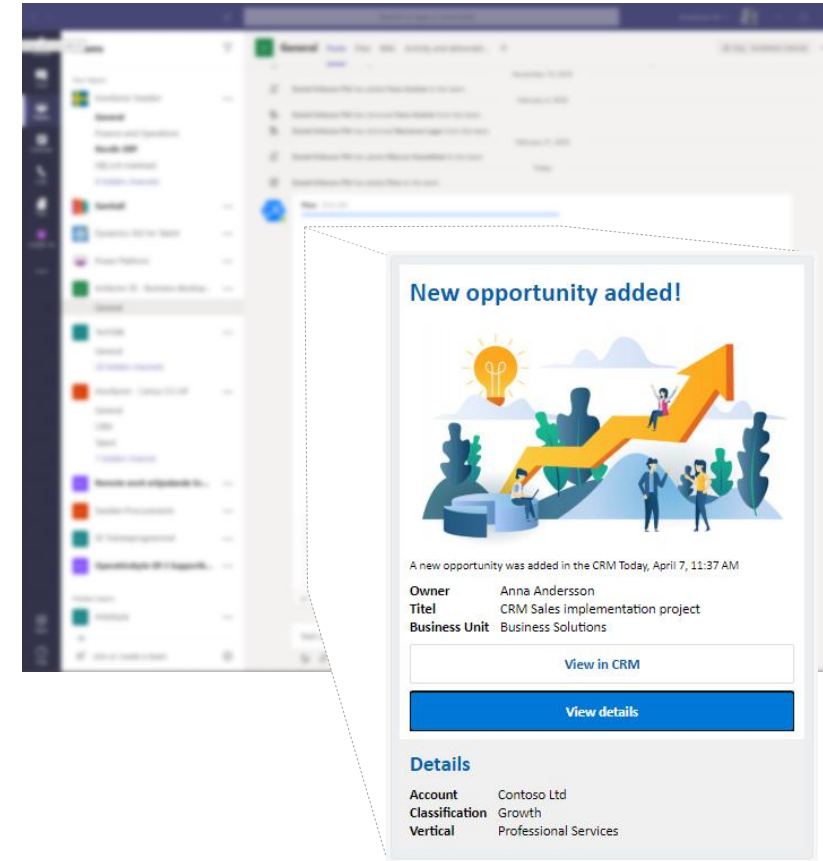
# Automating organizational transparency

Gather everyone at given time and place

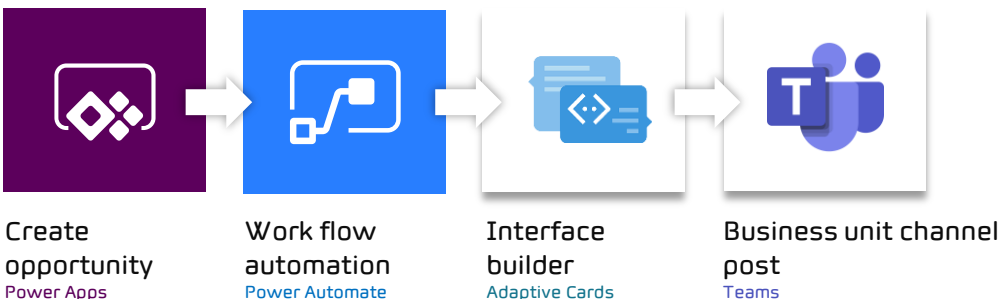


Or

Keep established channels posted and up to date



## Recipe

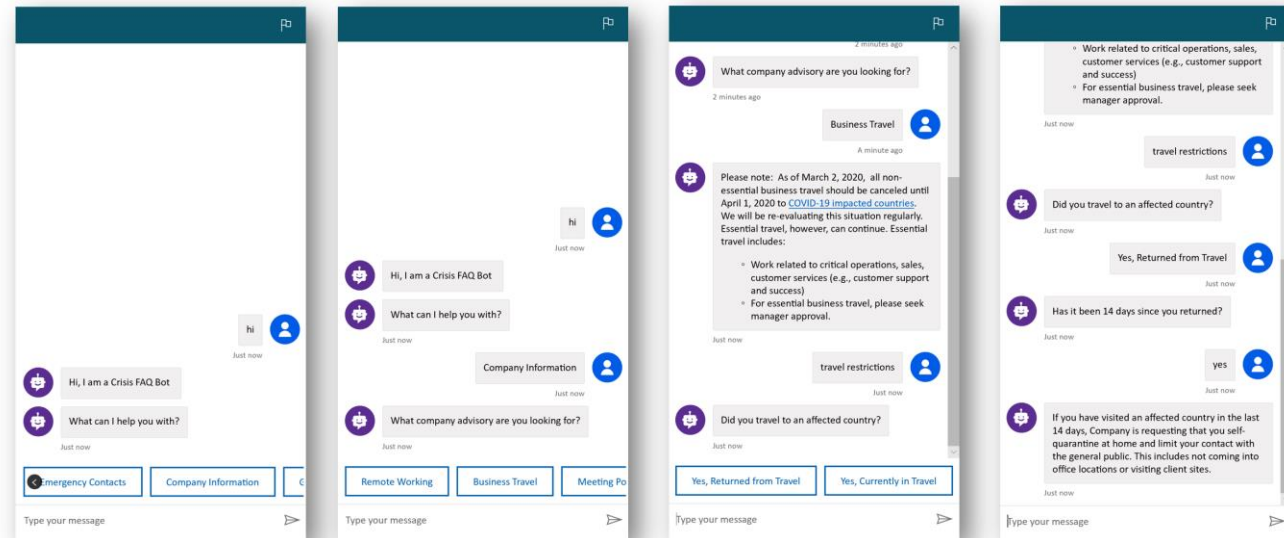


How can we provide our employees, customers and partners with intuitive self-service?

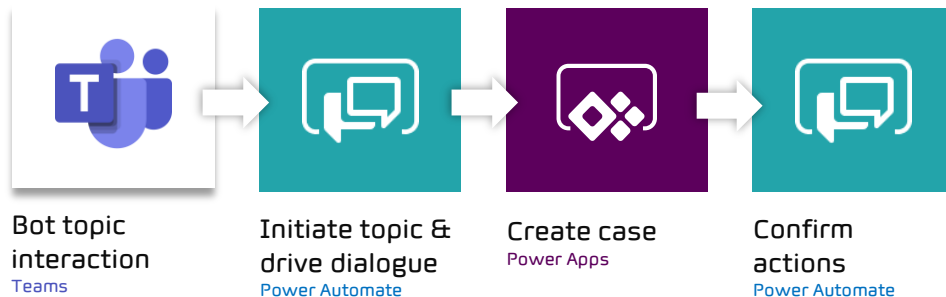
# Providing employees self-service capabilities



Or



## Recipe





# Microsoft COVID-19 response

Power Platform emergency response solutions and six-month free offer

Dynamics 365 Customer Service available free of charge for up to six months

Extended deadlines for D365 licensing transitions





## Thank you! Q&A

This has been a brief introductory to **Microsoft Power Platform**. Showcasing how it can be applied to empower organizations adaptiveness. To manage challenges amplified by Covid-19 and the immediate shift to remote work.

### Presenters



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